

#### EQUALITY FORUM

THURSDAY, 9TH APRIL 2015, 6.30 PM LANCASTRIAN, TOWN HALL, CHORLEY

I am now able to enclose, the presentations for the Equality Forum, the following reports that were unavailable when the agenda was published.

#### Agenda No Item

5	CHANGES TO PENSIONS	(Pages 3 - 18)
	A representative from the Citizens Advice Bureaux will give a presentation on changes to pensions.	
8	CHORLEY YOUTH COUNCIL	(Pages 19 - 32)
	Representatives from Chorley Youth Council will be giving a presentation on who they are, their role and what they are currently working on.	
GARY HALL		

CHIEF EXECUTIVE

Electronic agendas sent to Members of the Equality Forum

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Presented by

# **Guy Simpson**

Advice Services Manager Lancashire West Citizens Advice Bureaux

and

## **Paul Hoyle**

Pension Guidance Guarantee Agent Lancashire West Citizens Advice Bureaux

9<sup>th</sup> April 2015





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From 6<sup>th</sup> April 2015, there is now a **free** and **impartial** government service that helps people understand their new pension options.

- Find out what they can do with their pension pot (via the PW website / telephone (TPAS) or face-to-face CAB)
- How to shop around and what to look out for with taxes and fees.
- We explain how to avoid pension scams and
- Explain to people the <u>importance of taking their time to make sure</u> their money lasts as long as they do.





## Pension wise via Citizens Advice Bureaux



#### What Lancashire West Citizens Advice Bureaux offers

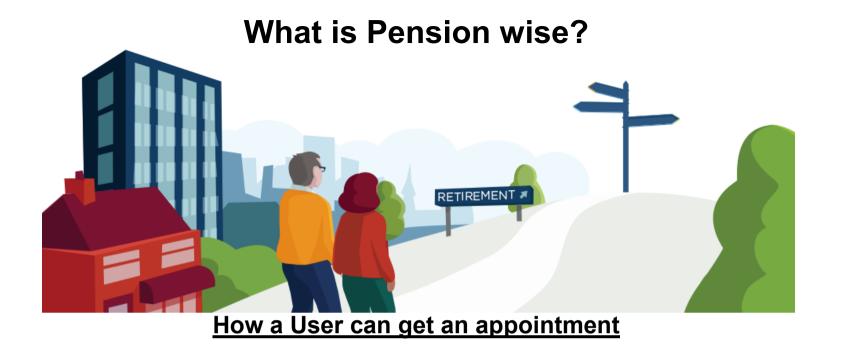
- 1) Chosen as one of 50 delivery centres for <u>face to face</u> Pension Wise appointments
- 2) <u>Co-ordinating appointments</u> from our Bureau premises & number of sites across Lancashire
- The delivery centres selected to ensure <u>geographical</u> <u>spread</u> - <u>easy access</u> to people approaching retirement
- 4) <u>45 minute</u> appointment time





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# Telephone number 0300 330 1001

# or Walk into any CAB centre





#### What is Pension wise?



- People can visit or call any Citizens Advice Bureaux
  - to find out about Pension Wise
  - check if they would benefit from a guidance appointment
  - helped to get an appointment.
- Bureaux will check
  - if someone would benefit from Pension Wise guidance
  - work with them on what type of guidance would suit their needs
    - Online (via Pension wise website)
    - Telephone (TPAS) or face to face guidance (CAB).

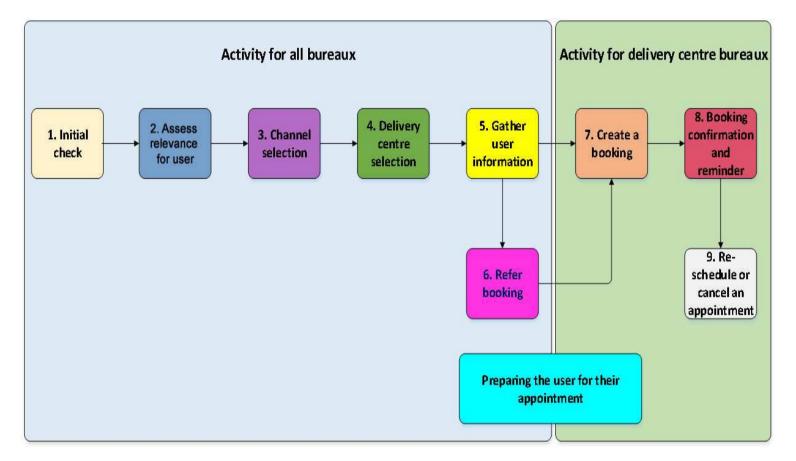




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# The booking and screening process









It is aimed at the following people:

- People close to age 55 (i.e. within 6 months) and older
- People that have not had a guidance session before
- People that have a **Defined Contribution (DC)** pension scheme (pot)
- People looking to access/take benefits
  - some or all of their pension pot(s)
  - in the next 6 months and
  - want to understand what their options are



## Pension wise via Citizens Advice Bureaux



- Pension Wise offers <u>GUIDANCE</u> only (<u>NOT ADVICE</u>)
  - <u>explaining terminology</u>; talking about types of pensions & features within pensions; <u>pros & cons</u> of each option
  - helping people <u>think</u> about the things they will need their pension for, such as <u>care costs</u>, <u>longevity</u>, <u>secure income</u>
- Tailored to each individual's circumstances
  - <u>empower</u> them to make informed decisions about how to use their pension – Output document (record of meeting)
  - Signposting (various other sources for info: DWP/MAS)





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## Pension wise via Citizens Advice Bureaux



- Each person (User) told what to prepare ahead of their guidance session.
- Allowed one appointment only (F2F or telephone)
- Appointments will take place two weeks after an enquiry is made so that people have time to prepare:-
  - organising their documentation
  - Get valuation(s) and details about their pension(s) pot(s)
  - Get a State Pension statement (forecast BR19)





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# Options Available

#### What are the 5 OPTIONS?

These are the options to be discussed by the Guidance Specialists:

- 1) Do nothing Leave their pension pot(s) untouched
- 2) Get a secure income (Annuity guaranteed)
- 3) Get a Flexible Income ("Flexible Drawdowns")
- 4) Cash in whole pension pot
- 5) Mixing the above options





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5 Key Messages

These 5 Key Messages can help Users understand how to turn their pension pot into income for their retirement.

- 1) **Take their time** when making decisions
- 2) Always shop around find the best deal for them
- 3) Ask about charges think about tax implications
- 4) Beware of SCAMS
- 5) Make sure pension lasts as long as they do

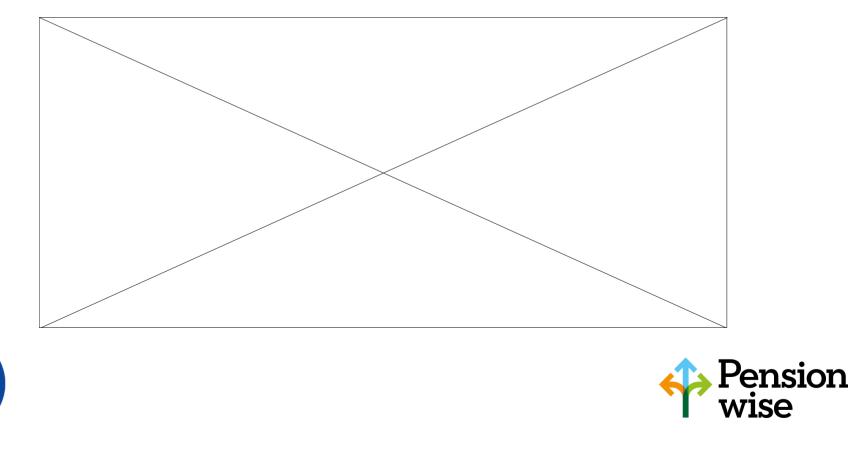


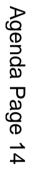


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# **Questions / Answers**







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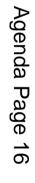
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#### **Summary**

- Free, Impartial guidance service
- Available via face to face (CAB) or telephone (TPAS)
- Qualifying criteria (age, DC pension, access within 6 months)
- Guidance about the 5 pension options available
- Pros and Cons of each option
- Warnings about Scams, Tax implications and other risks
- Empowering Users to take confident next steps







Your Money, Your Choice

Many thanks

# **Guy Simpson**

Advice Services Manager Lancashire West Citizens Advice Bureaux

and

# Paul Hoyle

Pension Guidance Guarantee Agent Lancashire West Citizens Advice Bureaux

9<sup>th</sup> April 2015





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# Equality Forum

Chorley Youth Council

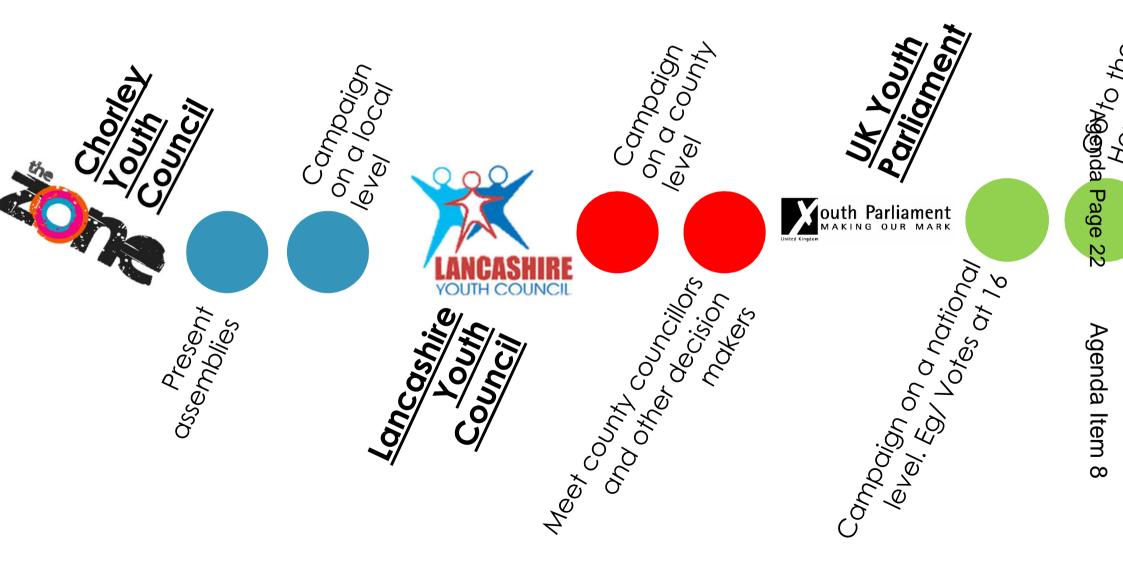


# What was important to you when you was a young person?

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# What does Youth Council do?







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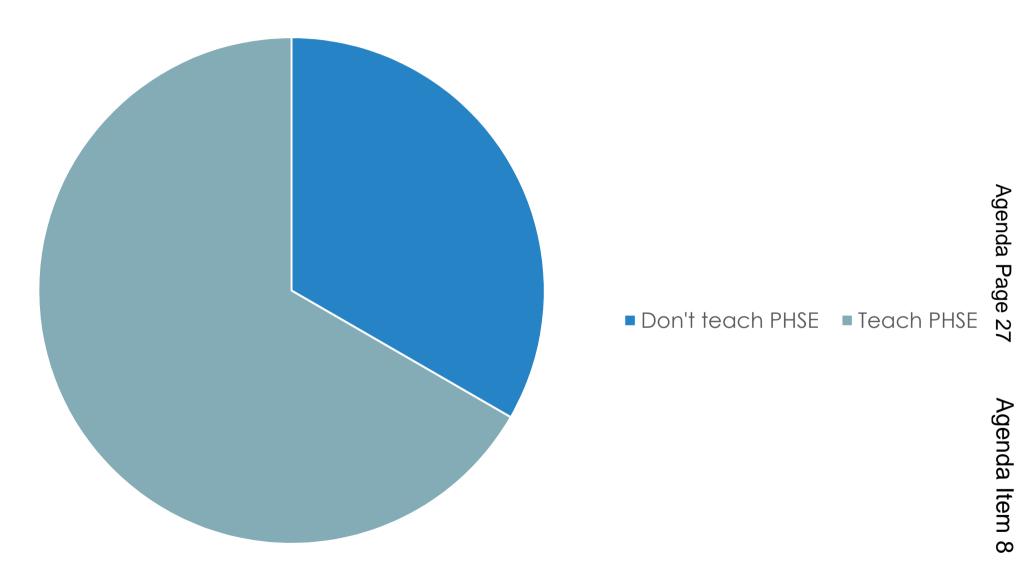


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# Do you teach PHSE?



# Mental Health campaign

## Why are we campaigning on Mental Health?

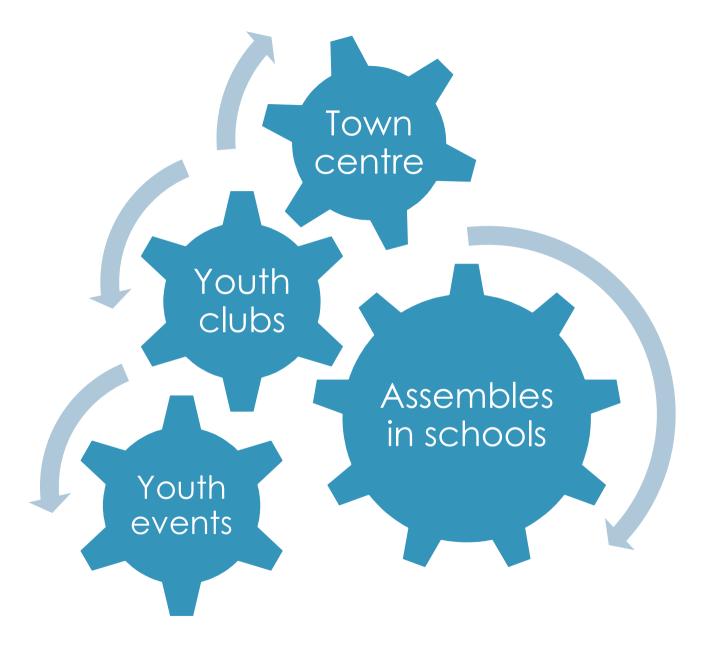
- We feel that young people are not educated enough on mental heal
- We want to raise awareness of the different types of issues young people face

# What have we done so far?

- Since starting the campaign we have sent questionnaires into high schools in Chorley
- Contacted CAMHS and other organisations that are focused on Mental Health







# So, what's important to us?

- Giving young people the chance to learn about Mental Health
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  Allowing them to know when a friend needs help by raising awareness of Mental Health
- Giving young people the chance to have their say on a <sup>∞</sup>
  national level

Thank you